



1600 Veterans Drive
Lisbon, ND 58054
701-683-6500

July 2, 2020

Family Members,

Great news! The COVID-19 test results from our 6-28-2020 facility-wide testing returned, and all were negative. This means that we are officially in Phase 2 of the VP3 facility reopening phase.

Life in Phase 2

-STARTING Monday JULY 6th, scheduled visitations within the facility with one visitor per resident at a time. Scheduled outdoor visitations will continue.

Schedule ALL visits with Case Managers in advance:

Case Managers can be reached Monday-Fridays from 8:00am to 4:30pm.

Ashley Olson, 701-683-6530

Harlee Hesse, 701-683-6532

LeAnn Fix, 701-683-6531

Jann Neameyer, 701-683-6534

-A limited number of non-essential healthcare personnel will be permitted to enter the facility within guidelines.

-Communal dining may resume for COVID-19 negative residents with social distancing, 6 feet apart.

-Non-medically necessary trips outside the campus may occur.

-Group activities may occur with groups of 10 or less. Facemasks and performing appropriate hand hygiene needs to continue.

4th Testing Date Set

Our fourth round of group testing will be held on Wednesday, July 15th for residents and staff. Please note in order for us to keep moving forward with reopening, Ransom County must be identified as a low-risk level(blue) county on the statewide map [Active Cases of COVID Per Capita](#).

Safety Plan

We are doing what we can to limit the spread of COVID-19 within the North Dakota Veterans Home. By staying in close communication with local and state health officials we are taking the necessary steps to minimize COVID.

- Prior to June 12th, 2020, we have had two staff with confirmed cases of COVID-19. We are pleased to share that both staff members have recovered from COVID-19.
- On June 28th we tested 256 staff and residents, and all were negative.
- We have completed over 750 tests including three facility-wide testing's.

The North Dakota Veterans Home is staying in close communication with local and state health officials to ensure all the appropriate steps are being done. We continue to follow the guidance from the CDC and CMS to reduce the spread and impact of COVID-19, such as:

- Enhanced infection control precautions
- Screening residents, staff, and essential visitors for symptoms
- Following reopening phase guidelines for visitation and entry of people to the building
- Testing staff and residents for COVID-19 based on current protocols and availability of tests
- Following reopening phases guidelines for communal activities including social distancing and other infection control precautions
- Continuing to work through the re-opening phases.

Please feel free to reach out to us with questions regarding your family member. Our goal is to work with you and your loved one to get the visitation process back to normal. Thank you for your patience and understanding during this difficult time.

Sincerely,

Mark B. Johnson
Administrator
701-683-6501

Wanda Cavett
Director of Nursing
701-683-6515

Kelly Lyons
Infection Control, CCP
701-683-6585

Kristin Lunneborg
CFO
701-683-6503

Jann Neameyer
Director of Social Services
and Activities
701-683-6534



GUIDELINES FOR INSIDE VISITATION

1. Starting MONDAY, JULY 6th, visitation within the facility will be allowed at scheduled intervals with one visitor per resident at a time. Exception to the threshold will be made for compassionate, end-of-life care situations.
2. Continue to contact your case manager to schedule visitation. Do not call 683-6500.
3. Complete Screening at front door. Do not visit if you have any of the following symptoms: *Fever or chills, sore throat, cough, shortness of breath, fatigue, muscle aches, nausea, vomiting, or diarrhea, headache, loss of taste or smell*
4. Complete hand hygiene – alcohol-based hand sanitizer or soap and water
5. Face mask must be worn by resident and guests throughout the visit.
NDVH will provide masks for visitations, any other masks will not be permitted.
6. Go directly to resident's room and complete hand hygiene with Alcohol based hand sanitizer
7. Refrain from physical contact with resident and others while in facility – This means no touching including hugs, kisses etc.
8. We ask that you please remain in the resident's room with whom you are visiting.
9. You cannot eat or drink during this visit.
10. Please use resident's personal bathroom.
11. Complete hand hygiene following visit



When traveling off the grounds

Resident expectations:

1. Check out with nursing at the time you leave. Please tell them how long you think you will be gone.
2. Make sure you have a mask and hand sanitizer. Clean your hands frequently.
3. Continue to practice social distancing and limit interaction to groups of 10 or less. AVOID busy places, such as bars and restaurants. If you wish to leave the state or attend a larger event (such as a family wedding or funeral), please talk to Nursing staff.
4. Avoid counties that are currently identified as **yellow**; a moderate-risk level on the statewide map.
5. *If visitation occurs in the **yellow** area, OR a high-risk location. Upon return a 14-day quarantine period will be started. *
6. Immediately upon return, exchange your mask for a clean one. This will be located by the door.
7. Then check in with nursing.