



1600 Veterans Drive
Lisbon, ND 58054
701-683-6500

May 1, 2020

Dear NDVH Family Member:

The generosity of the citizens of North Dakota has been propelling us through this time of uncertainty and daily change. From donated supplies for the residents raised gardens to pizzas delivered for the staff working evenings; the gifts have been heartfelt and received with gratitude. Our constant remains the trust and confidence we have in our team members and the respect and care we feel for the residents. Thank you to all who are part of the Veterans Home family whether near or far, you are valued.

As this week comes to a close, we are keeping our commitment to keep you informed on the situation here at our Home. Here is what's happening as of today:

There is one resident at the Home who is considered a Person Under Investigation (PUI) and we are awaiting results. (PUIs) are people who may be exhibiting signs or symptoms of the virus or may have been exposed to the virus. We will cohort our residents based on their novel Coronavirus (COVID-19) status in a designated area. We appreciate your adherence to existing HIPAA privacy rules and regulations, as we cannot share information on residents here at the Home.

As you know from our previous correspondence to you, we continue to take all proper precautions in caring for our residents and continue to do ongoing education for staff members on all shifts. We are in the process of securing sufficient numbers of personal protective equipment (PPE) for our staff. We are taking every step as recommended by the Centers for Medicare and Medicaid Services, the Centers for Disease Control and Prevention, North Dakota State Department of Health and Veterans Administration to contain a potential spread.

The following have been implemented on campus this week:

- The doors to the therapy room will be shut; residents will have an appointment and only two residents will be within the therapy room at a time. Cloth masks will be worn by residents to the therapy room and then removed while exercising. Some therapies will possibly be completed in the resident's households.
- Several changes have been implemented to lessen the traffic of staff entering households. Laundry and pharmacy departments have made changes to streamline processes, so they are not entering houses unnecessarily. Social Services and Activities staff are designated to specific Pods and households, so we keep consistent with the staff that work in each home.
- Signage has been placed in the banking/mail window area to remind residents to practice social distancing and requesting they wear their cloth face mask if possible. Staff are educating residents to please respect their neighbor's social distance and to complete hand hygiene before and after using the banking/mail window.
- The doors to the D Pod have been closed to encourage residents to socialize within their pod.

Please know that going forward we will continue to keep you informed on our situation here. Please look for additional information on the COVID-19 Update tab on our website: <https://www.nd.gov/ndvh/covid/>. Should you have any questions or concerns, please don't hesitate to reach out to us: 701-683-6500.

Respectfully,

Mark B. Johnson
Administrator
701-683-6501

Wanda Cavett
Director of Nursing
701-683-6515

Kelly Lyons
Infection Control, CCP
701-683-6585

Kristin Lunneborg
CFO
701-683-6503

Jann Neameyer
Director of Social Services
and Activities
701-683-6534