

1600 Veterans Drive
Lisbon, ND 58054
701-683-6500



September 30th, 2022

Family Members,

It is officially Fall; our campus is starting to change colors with the season, which is beautiful. This morning, several residents eagerly embarked on a trip to the Hankinson casino; we look forward to hearing their tales when they return. We are incredibly thankful that we have been able to go on some fun outings this summer, including a trip to the Hjemkomst Center in Moorhead, the Steam Threshers Reunion in Rollag, and a RedHawks game, to mention a few. The campus activities have also been entertaining: a tractor parade, car show, motorcycle runs, and mini golf. We can have various activities thanks to the financial support from Veteran Service organizations and individuals.

COVID-19 cases continue to appear steadily, but not in the high numbers we once saw. Today we need to share that we have three skilled care staff members who tested positive. Any individuals exposed to the positive individual will be monitored and tested more frequently. We have five total positive staff members as of today. No residents are positive currently.

We continue to do the following in line with CDC and CMS guidelines:

- Currently in “outbreak status,” so we are testing all staff and residents twice weekly.
- Staff will continue wearing a facemask.
- Residents on leave longer than 24 hours will need to test for COVID-19 after returning and at the five-day mark.

Soon, we hope to announce changes to the guidelines regarding COVID-19 and long-term care facilities. We will reach out to all of you when we know about the changes.

For those of you who have had family members recently move in, please review the following information on our communication system:

Communication is essential during these times; please know that the North Dakota Veterans Home uses the **One Call Now** system to send out alerts and notices. Messages will be sent via text, phone, and email.

- If you prefer to receive your messages, please text **Alert** to **22300**.
- When receiving phone calls, the caller ID will show our main number of 701-683-6500.
- When receiving text messages, the ID will be 22300.
- To make it easier to identify our messages, we suggest saving the contact numbers and labeling them as NDVH on your phone.

While we can have visitors, we ask anyone who feels ill or has any symptoms of COVID-19 to postpone their visit and get tested before visiting. While visiting with your loved ones, please wear the new facemasks we supply at the front entrance. Please practice healthy physical distancing and limit your movement throughout our care community as much as possible. Together, we can all prevent the spread of the virus into our Homes.

Please feel free to contact any of us with questions or concerns.

Helpful links:

NDVH COVID-19 Safety Plan: [Safety Plan](#)

ND Department of Health COVID-19 [ND Cases](#)

Sincerely,

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701-683-6515

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Director of Social Services
701-683-6530

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