



1600 Veterans Drive
Lisbon, ND 58054
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October 3, 2020

Family Members,

We are thankful today that the COVID-19 positive case count has gone down to 5 in Ransom County. Numbers in surrounding counties are on an upward trend. As we continue to protect the resident population from this virus the safety precautions and visitation procedures that we implemented on 9-26-2020 will remain in place. Residents and staff have done a terrific job adjusting to weekly changes and we appreciate their positive spirit while participating in weekly testing and adhering to safety precautions

The test results from the Wednesday, October 1st facility-wide testing are not in; a notification will be sent when we have all results or is a positive case is confirmed. As always, we hope for no positive results. Please know that if your loved one test positive you will be contacted. When a resident test positive, we notify residents and their representative(s) of their condition and implement protocols for their care and treatment. a staff member tests positive, we also follow guidance from CMS and the CDC, including return to work protocols.

Visitation Procedure

- We will offer scheduled visits in the gazebo which can safely accommodate up to 2 guests per resident, with a time limit of 30 minutes.
- These visits are available on Tuesdays from 9:30am to 5:00pm.
- We will not be able to allow eating or drinking during these visits, as masks must be worn by residents and guests.
- No visitation will be allowed within the facility, except for compassionate care situations.
- Please contact the resident's case manager to schedule your visit.
- Please note that all visitors will need to be screened by our staff and we ask that you call to reschedule your visit if you are not feeling well.

Team members have daily given 100%, we would not be where we are without every one of them. It has been remarkable to witness staff from each discipline work together to ensure that residents needs are being meet. It is an honor to work together to fulfill our mission: "Caring for America's Heroes". Thank you for sharing your loved ones with us.

Helpful links:

NDVH COVID-19 Safety Plan: [Safety Plan](#)

ND Statewide Map, Ransom County needs to be blue in order to advance to stage 3 in the VP3 reopening phases: [Active Cases of COVID-19 Per Capita](#)

Sincerely,

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