



1600 Veterans Drive
Lisbon, ND 58054
701-683-6500

October 21, 2020

Family Members,

Greetings to all of you on this snowy October day. On this date we completed another weekly facility wide testing event. Weekly testing will continue throughout October and November on Wednesdays. We will be in communication with you when the results arrive, if we receive any positive results. Today we were notified that two of our staff members tested positive, these staff members tested elsewhere. Our team is busy ensuring that barrier precautions are put in place where they need to be and that the facility is following all guidelines and regulations from CMS and the CDC, including return to work protocols.

Face to face visits with your family members are important; recognizing this we have made some changes to the visitation hours. The hours and days have been extended for visitation and the time limit has gone from 30-minute visits to 45-minute visits. Starting October 27th scheduled visitations will take place in a non-resident area in the C-POD. Please see the attachment to this email or visit our website for the visitation policy.

We will continue to do our best to protect your loved ones and keep you informed of any changes. Please feel free to reach out to us with any question that you may have.

Helpful links:

- NDVH COVID-19 Safety Plan: [Safety Plan](#)
- ND Statewide Map, Ransom County needs to be blue in order to advance to stage 3 in the VP3 reopening phases: [Active Cases of COVID-19 Per Capita](#)
- ND Department of Health COVID-19 [ND Cases](#)

Sincerely,

Mark B. Johnson
Administrator
701-683-6501

Wanda Cavett
Director of Nursing
701-683-6515

Ashley Olson
Director of Social Services
701-683-6530

Kristin Lunneborg
CFO
701-683-6503

Kelly Lyons
Infection Control,
CCP
701-683-6585



FAMILY VISITATION HOURS

As of **October 27th** we will offer scheduled visits in a non-resident area of C POD. This area can safely accommodate up to 2 guests per resident, with a time limit of 45 minutes.

These visits are available on:

Tuesdays from 9:00am until 7:00pm

The 2nd Sunday of the month from 9:00am until 3:00pm

The 4th Saturday of the month from 9:00am until 3:00pm

These will be the **only times** allowed for visits. These need to be arranged with a case manager no later than 24 hours in advance.

*Please note visitation in resident rooms will only occur for compassionate care situations only.

Please park in the resident guest parking spots in the CPOD parking area. **The visitation entrance will be marked with an inflatable snowman.**

Schedule ALL visits with Case Managers in advance:

Case Managers can be reached Monday-Fridays from 8:00am to 4:30pm.

Ashley Olson, 701-683-6530

Harlee Hesse, 701-683-6532

LeAnn Fix, 701-683-6531



GUIDELINES FOR VISITATION

1. Starting **Tuesday, October 27th** scheduled visitations will take place in a non-resident area in the C POD.
2. Two visitor maximum per resident at a time. Exception to the threshold will be made for compassionate, end-of-life care situations.
3. Continue to contact your case manager to schedule visitation (numbers are listed below). Do not call 683-6500.
4. Screenings will take place upon entrance into the marked CPOD Visitation door. Do not visit if you have any of the following symptoms: *Fever or chills, sore throat, cough, shortness of breath, fatigue, muscle aches, nausea, vomiting, or diarrhea, headache, loss of taste or smell.*
5. We ask that you please remain in the visitation room the entire visit.
6. Only visitors that are able to follow the below guidelines will be allowed to visit (if children can't follow this, they are unable to visit):
 - Willing to complete a screening with staff.
 - No more than 2 visitors.
 - Visits will be for 45 minutes or less
 - Must wear a clean mask throughout the visit-NDVH will provide.
 - Social distancing of 6 feet from resident must be maintained throughout the visit. This means no touching, including hugs, kisses etc.
 - Proper hand hygiene: Washing your hands with soap and water or using hand sanitizer.
 - No eating or drinking during the visit.

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